



Dear Valued Customer,

Notice: MOP and MXN payment processing via SCPay

Thank you for using Standard Chartered Bank (Hong Kong) Limited's (the "Bank") payment services.

As we continue to upgrade our payment capabilities, the **Telegraphic Transfer ("TT") payments with Macanese Pataca (MOP) and Mexican Peso (MXN) currencies will be processed by our payment platform – SCPay** to align the experience for other existing currencies already supported by SCPay. SCPay is an ISO compliant global transaction processing platform which provides a standardised capability and experience for you.

The Bank will start processing your cross-border payments with MXN currencies via SCPay with effect **from 8 September 2025 (the "Effective Date")**, while the migration of MOP currency was successfully completed on 26 May 2025. The Bank has published the upcoming changes and useful documents below for your easy reference.

Exciting changes

With the migration to SC Pay platform, you can expect the following enhancements:

- ✓ **Supercharged email advices:** Embrace a revamped email advice experience. You will receive debit and credit advices during payment processing, along with payee advices for your beneficiaries. Pre-registration is required. Please visit av.sc.com/hk/content/docs/hk-bb-e-advice-setup-form.pdf to download the eAdvice Setup Form and submit it to us according to the instructions on the form at least 3 to 5 working days prior to the Effective Date.

Please note that physical debit and credit advice will no longer be delivered to your mailing address after the migration effective date.

Nonetheless, you may check the transaction details from Straight2Bank. User guide can be [found at s2b.sc.com/s2b/support/help_topics/dashboard/key-account-balances-list-view/index.html](https://s2b.sc.com/s2b/support/help_topics/dashboard/key-account-balances-list-view/index.html).

- ✓ **Enhanced transaction details available in Straight2Bank, including**
 - **Standardised transaction narrations:** Our reports will feature enriched and globally standardised transaction narrations, making reconciliation a breeze.
 - **Alphanumeric transaction code:** We are introducing new transaction codes in all reports, helping you identify different payment types effortlessly.
 - **Payment status code:** Keep track of your payments with new payment status codes. Stay informed every step of the way.



Useful documents

To ensure a smooth migration experience, we have prepared some handy documents for you:

- ✓ **Frequently Asked Questions (“FAQs”):** Get answers to all your burning questions about the migration to SC Pay.
- ✓ **Technical specification guidebook:** Dive into the nitty-gritty details of the key changes after migration. From email advice to the new alphanumeric transaction code, payment status code, narration and samples — you will find all the information you need right at your fingertips.

You can download the above documents from sc.com/hk/business/cross-border-straight2bank/.

For any updates on the above migration, please visit SME Banking’s landing page sc.com/hk/business/

For enquiry, please contact your relationship manager or contact our customer service hotline for Business Banking clients on (852) 2886 6988 or for Medium Enterprise clients on (852) 3146 7499.

If there is any inconsistency or conflict between the English and Chinese versions, the English version shall prevail.

Standard Chartered Bank (Hong Kong) Limited

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