



Dear valued client,

Update on the migration of Hong Kong Real Time Gross Settlement, Telegraphic Transfer, and Book Transfer services to payment platform SC Pay

Migration of Real Time Gross Settlement (RTGS), Telegraphic Transfers (TT) and Book Transfer (BT) are being implemented in phases.

Please be advised that TT transactions conducted via remittance application form or instruction letter will be migrated to SCPAY on 26 May 2025.

If you previously received our communication that TT migration would be migrated on 18 Mar 2024, please note that the relevant migration of TT applicable to you has already been completed.

Exciting changes

With the migration to SC Pay platform, you can expect the following enhancements:

- ✓ **Supercharged email advices:** Embrace a revamped email advice experience. You will receive debit and credit advices during payment processing, along with payee advices for your beneficiaries. Pre-registration is required. Please visit av.sc.com/hk/content/docs/hk-bb-e-advice-setup-form.pdf to download the eAdvice Setup Form and submit it to us according to the instructions on the form at least 3 to 5 working days prior to the Effective Date.

Please note that physical debit and credit advice will not be delivered to your mailing address after the migration effective date.

Nonetheless, you may check the transaction details from Straight2Bank. User guide can be found at s2b.sc.com/s2b/support/help_topics/dashboard/key-account-balances-list-view/index.html.

- ✓ **Enhanced transaction details available in Straight2Bank, including**
 - **Standardised transaction narrations:** Our reports will feature enriched and globally standardised transaction narrations, making reconciliation a breeze.
 - **Alphanumeric transaction code:** We are introducing a new transaction code in all reports, helping you identify different payment types effortlessly.
 - **Payment status code:** Keep track of your payments with new payment status codes. Stay informed every step of the way.

Please refer to communication letter for details. For enquiry, please contact your relationship manager or call our service hotline for Business Banking clients on (852) 2886 6988 or for Medium Enterprise clients on (852) 3146 7499.

If there is any inconsistency or conflict between the English and Chinese versions, the English version shall prevail.

Standard Chartered Bank (Hong Kong) Limited
May 2025

Issued by Standard Chartered Bank (Hong Kong) Limited



親愛的客戶：

即時支付結算系統、電匯及同一系統轉賬服務轉移至 SC Pay 支付平台事宜之更新

我們現分階段將即時支付結算系統 (RTGS)、電匯 (TT) 及同一系統轉賬 (BT) 轉移到 SC Pay 支付平台。

經紙本電匯申請表或紙本指示信件發出之電匯指示交易將於 2025 年 5 月 26 日轉移至 SC Pay。

然而，如果您早前收到我們通知表示電匯服務轉移會於 2024 年 3 月 18 日進行，請注意，電匯服務轉移已在先前提及的日期進行。

重要改動

有關轉移將為您帶來更稱心的服務：

- ✓ **更貼心的電郵通知書**：電郵通知書將會優化，其中包括於處理付款期間為您提供借記和貸記通知，以及為收款人提供收款通知。這項服務需要預先註冊，請於轉移生效日期前至少3至5天於 av.sc.com/hk/content/docs/hk-bb-e-advice-setup-form.pdf 下載電子通知書設定表格，並根據表格上的指示遞交。請留意由紙本借記及貸記通知書將於生效日後不會寄送到您的郵寄地址。

然而您可以於Straight2Bank 瀏覽交易資訊，用戶指南請見 s2b.sc.com/s2b/support/help_topics/dashboard/key-account-balances-list-view/index.html。

- ✓ **Straight2Bank** 會提供提供更詳細的交易信息，包括
 - **標準化的交易信息**：報告中的交易信息將會根據環球標準進行統一，令您進行對賬及管理時更輕鬆。
 - **字母與數字符號構成的交易代碼**：新交易代碼將出示在所有報告中，以便識別付款類別。
 - **付款狀態代碼**：憑全新付款狀態代碼識別付款狀態，可時刻追蹤最新情況。

如有任何查詢，歡迎聯絡您的客戶服務經理或致電中小企業理財專線 (852) 2886 6988 (適用於小型企業理財客戶) 或 (852) 3146 7499 (適用於中型企業理財客戶)。

渣打銀行 (香港) 有限公司

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