





## Notice of Changes in relation to Standard Chartered Sign & Fly Travel Accident Insurance Plan Service Provider

Dear Standard Chartered Visa Infinite Credit Card, Priority Banking Credit Card and Visa Signature Business Card Cardholders ,

With effect from 1 December 2025 (the “**Effective Date**”), the service provider of the complimentary travel accident insurance – “Sign and Fly” programme for principle and supplementary cardholders (“**Eligible Cardholder(s)**”) of Visa Infinite Credit Card, Priority Banking Credit Card and Visa Signature Business Card (“**Eligible Card(s)**”) issued by Standard Chartered Bank (Hong Kong) Limited (the “**Bank**”) will be amended as follows: -

	Original	Revised
Service Provider	MSIG Insurance (Hong Kong) Limited (“MSIG”)	Allianz Global Corporate & Specialty SE Hong Kong Branch (“Allianz”)
Benefits Summary	  Link: <a href="https://av.sc.com/hk/content/docs/hk-signfly-summaryeng-24062016-mkt.pdf">https://av.sc.com/hk/content/docs/hk-signfly-summaryeng-24062016-mkt.pdf</a>	  Link: <a href="https://av.sc.com/hk/content/docs/hk-signfly-summaryeng-mkt-2025.pdf">https://av.sc.com/hk/content/docs/hk-signfly-summaryeng-mkt-2025.pdf</a>
Service Hotline	852-3122 6722 (service hour: 9:00am – 5:30pm on Monday to Friday, except public holidays)	852-8100 2402 (service hour: 9:00am – 5:30pm on Monday to Friday, except public holidays)

You can scan the above QR codes to read and download the detailed Benefits Summary of each service provider. The above QR code and hyperlink are valid for one year from the issuance date of this letter. During the transition period, you can refer to the table below for the transitional handling: -

Scenario	Travel Period <sup>1</sup>	Event Date <sup>2</sup>	Claim Date <sup>3</sup>	Service Provider
1	Depart on or before 30 November 2025; AND	On or before 30 November 2025	Within thirty (30) days of the Event Date	MSIG
2	Return on or after 1 December 2025	1 December 2025 onwards	Within thirty (30) days of the Event Date	Allianz

### Remarks

- Travel Period** refers to the period of travel commencing from when an Eligible Cardholder leaves the immigration counter of the Hong Kong Special Administrative Region (“**Hong Kong**”) on the departure date for the purpose of commencement of his/her journey and until the Eligible Cardholder’s arrival at the immigration counter of Hong Kong for returning after the journey. The duration of any insured trip should not be longer than sixty (60) days. The cover expires upon 60 days after the departure date or when the Eligible Cardholder returns to Hong Kong; or when the insurer determines that the Eligible Cardholder should return to Hong Kong for treatment.
- Event Date** refers to the date on which an event giving rise or likely to give rise to a claim takes place. For details regarding to any insured event, please refer to the respective Benefits Summary of each service provider in the table above.
- Claim Date** refers to the date on which the Eligible Cardholder gives notice to the service provider of any event giving rise or likely to give rise to a claim.

The above changes shall be binding on you starting from the Effective Date if you retain or continue using the Eligible Card(s). If you DO NOT wish to accept the above changes, please be advised that we may, however, not be able to continue to provide the corresponding services to you.

For enquiry, please call the Bank before the Effective Date. You may obtain a copy of the revised version of the abovementioned documents on our website at [sc.com/hk](https://sc.com/hk) or via Customer Service Hotline.

If there is any inconsistency or conflict between the English and Chinese versions, the English version shall prevail. The Bank reserves the right to amend the terms and conditions herein at any time. In case of disputes, the decision of the Bank shall be final and binding.

Standard Chartered Bank (Hong Kong) Limited  
September 2025

Issued by Standard Chartered Bank (Hong Kong) Limited



## 關於渣打「Sign and Fly」旅遊綜合保障計劃」承保商之修訂通知

親愛的渣打Visa Infinite卡，「優先理財」信用卡及Visa Signature商務卡持卡人：

由2025年12月1日（「生效日期」）起，適用於由渣打銀行（香港）有限公司（「本行」）所發行的渣打Visa Infinite卡，「優先理財」信用卡及Visa Signature商務卡（「合資格信用卡」）之主卡及附屬卡持卡人（「合資格信用卡客戶」）之渣打「Sign and Fly」旅遊綜合保障計劃」承保商將有以下之修訂：

	修訂前	修訂後
承保商	三井住友海上火災保險（香港）有限公司（「三井住友」）	安聯環球企業及專項保險香港分公司（「安聯保險」）
權益表	 網頁： <a href="https://av.sc.com/hk/zh/content/docs/hk-signfly-summarychi-24062016-mkt.pdf">https://av.sc.com/hk/zh/content/docs/hk-signfly-summarychi-24062016-mkt.pdf</a>	 網頁： <a href="https://av.sc.com/hk/content/docs/hk-signfly-summaryeng-mkt-2025.pdf">https://av.sc.com/hk/content/docs/hk-signfly-summaryeng-mkt-2025.pdf</a>
熱線號碼	+852 – 3122 6722 (服務時間：星期一至五上午9:00至下午5:30； 公眾假期除外)	+852 – 8100 2402 (服務時間：星期一至五上午9:00至下午5:30； 公眾假期除外)

閣下可以掃描上表之二維碼以查閱及下載各承保商之權益表。以上二維碼及網頁之有效期為此通知發出日期起計一年有效，於過渡期間之服務詳情，閣下亦可參考下表：

例子	旅程日期 <sup>1</sup>	導致索償之事件日期 <sup>2</sup>	索償日期 <sup>3</sup>	承保商
1	2025年11月30日或之前出發； 及	2025年11月30日或之前	由導致索償之事件日期起計 30天以內	三井住友
2	2025年12月1日或之後返程	2025年12月1日起計	由導致索償之事件日期起計 30天以內	安聯保險

### 備註

- 旅程日期**指合資格信用卡客戶由離開香港入境事務處櫃檯時開始至香港特別行政區以外地方，直到旅程結束後抵達香港入境事務櫃檯為止之間的旅程日期。任何受保旅程由啟程日起計不可多於六十（60）天。保障將於出發日期起計60天後、或合資格信用卡客戶返回香港（如旅程從香港以外地區開始，則為返回出發地）後的60天失效、或當保險公司決定合資格信用卡客戶須返回香港或出發地（如旅程從香港以外地區開始）接受治療時失效。
- 導致索償之事件日期**指由發生導致或可能導致索償的事件之日期，保障項目之有關詳情，請參閱上表各承保商之權益表。
- 索償日期**指合資格信用卡客戶通知承保商所有索償或可能導致索償的事件之日期。

若您保留或繼續使用合資格信用卡，則上述修訂將由生效日起對您具有約束力。請注意，若您不願接受上述修訂，我們可能無法繼續為您提供相關服務。

如需查詢，請於生效日前聯絡本行。您可從我們的網站sc.com/hk/zh或致電客戶服務熱線索取上述修訂後的文件。

中英文版之內容如有歧義，概以英文版為準。本行保留隨時更改本文所述條款及細則之權利。如有任何爭議，本行將保留最終決定權。

渣打銀行（香港）有限公司

2025年9月

由渣打銀行（香港）有限公司刊發