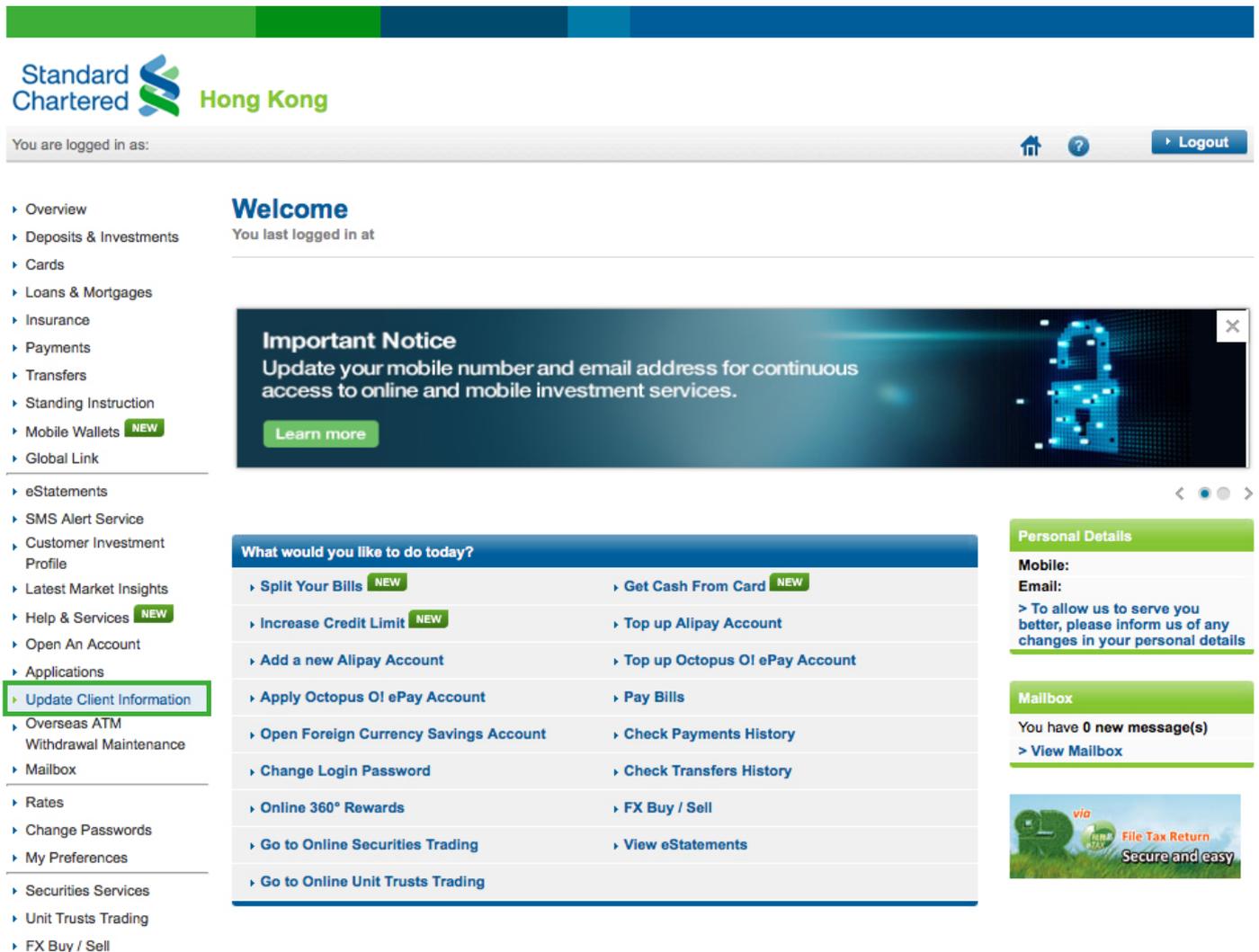


Please follow the steps below to register or update your email address.

1. After logging into Online Banking, click “Update Client Information”



The screenshot shows the Standard Chartered Hong Kong Online Banking interface. At the top, the logo and 'Hong Kong' text are visible. Below the header, there is a navigation menu on the left with various options. The 'Update Client Information' option is highlighted with a green box. The main content area displays a 'Welcome' message and a list of services under the heading 'What would you like to do today?'. An 'Important Notice' banner is also present, advising users to update their mobile number and email address. On the right side, there are sections for 'Personal Details' and 'Mailbox'.

Standard Chartered Hong Kong

You are logged in as: Logout

Update Client Information

Important Notice
Update your mobile number and email address for continuous access to online and mobile investment services.
[Learn more](#)

What would you like to do today?

- Split Your Bills **NEW**
- Increase Credit Limit **NEW**
- Add a new Alipay Account
- Apply Octopus OI ePay Account
- Open Foreign Currency Savings Account
- Change Login Password
- Online 360° Rewards
- Go to Online Securities Trading
- Go to Online Unit Trusts Trading
- Get Cash From Card **NEW**
- Top up Alipay Account
- Top up Octopus OI ePay Account
- Pay Bills
- Check Payments History
- Check Transfers History
- FX Buy / Sell
- View eStatements

Personal Details
Mobile:
Email:
> To allow us to serve you better, please inform us of any changes in your personal details

Mailbox
You have 0 new message(s)
> View Mailbox

File Tax Return
Secure and easy

2. Click “Update Profile”

You are logged in as: Logout

- Overview
- Deposits & Investments
- Cards
- Loans & Mortgages
- Insurance
- Payments
- Transfers
- Standing Instruction
- Mobile Wallets **NEW**
- Global Link
- eStatements
- SMS Alert Service
- Customer Investment Profile
- Latest Market Insights
- Help & Services **NEW**
- Open An Account
- Applications
- Update Client Information**
 - Overview
 - Update Profile**
 - Update Asia Miles Membership Information

Update Client Information

Overview > Update Profile > Update Asia Miles Membership Information

You can update your Personal Information and/or your Asia Miles Membership Information here

- Update Profile**
- Update Asia Miles Membership Information

Quick Links

- See Account Overview
- View Mailbox

3. Enter your Transaction Password. If you do not have a Transaction Password, please click “Forgotten your Transaction Password”

You are logged in as: Logout

- Overview
- Deposits & Investments
- Cards
- Loans & Mortgages
- Insurance
- Payments
- Transfers
- Standing Instruction
- Mobile Wallets **NEW**
- Global Link
- eStatements
- SMS Alert Service
- Customer Investment Profile
- Latest Market Insights
- Help & Services **NEW**
- Open An Account
- Applications
- Update Client Information**
 - Overview
 - Update Profile**
 - Update Asia Miles Membership Information

Update Profile

Please enter your Transaction Password: [Forgotten your Transaction Password?](#)

Submit

Note:

- This service requires a Transaction Password followed by One-time Password(OTP) for security reason.
- If you agree to proceed, you will receive a SMS containing the OTP via your mobile phone number: +852*****
- Online Banking Services related SMS, including "One-Time Password (OTP)", issued by our Bank will be sent to your mobile phone number in the Bank's records only. The SMS will not be forwarded even though you have enabled "SMS Forwarding" service provided by your Telecommunication Company in Hong Kong.
- Delivery of SMS may be subject to delayed transmission due to network traffic or the public nature of the network. Furthermore, delivery of SMS relies on support from service providers. If you are abroad, the service provider may not allow you to receive international SMS. Your service provider may also levy charges. You may like to consult your service provider and / or hardware supplier for details.

Update Profile

- Enter Details**
- Enter One-time Password (OTP)

4. Enter the One-time Password

You are logged in as: Home Help Logout

- Overview
- Deposits & Investments
- Cards
- Loans & Mortgages
- Insurance
- Payments
- Transfers
- Standing Instruction
- Mobile Wallets **NEW**
- Global Link

- eStatements
- SMS Alert Service
- Customer Investment Profile
- Latest Market Insights
- Help & Services **NEW**
- Open An Account
- Applications
- Update Client Information**
 - Overview
 - Update Profile**
 - Update Asia Miles
 - Membership Information

Update Profile

Please input the 6-digit One-time Password (OTP) you received in the box below and click "Confirm".

One-time Password (OTP)

Back Confirm

Note:

- Please verify your transaction details in the SMS carefully before you input the OTP.
- Please contact our customer service hotline (852) 2886 8868 (press 2 6 0) for any enquiries.

Update Profile

1	Enter Details	✓
2	Enter One-time Password (OTP)	✓

5. Click "EDIT" on the top right corner to register or update your email address, then submit the form

CONTACT DETAILS EDIT

EMAIL CHANHOMING@SCB.COM
LOCAL MOBILE NUMBER +85212345678
INTERNATIONAL MOBILE NUMBER -
LOCAL HOME NUMBER -
INTERNATIONAL HOME NUMBER -
LOCAL OFFICE NUMBER
INTERNATIONAL OFFICE NUMBER -

+ [add permanent address](#)

Upon successful update of your email address, we will send an email and SMS to you as a notification. If you have a securities account with us, your new email address and online investment services will be effective and resume on the next working day after you have received the email and SMS notification. Thank you for banking with us. It has been a pleasure serving you.