



Notification of branch counters to stop executing third-party withdrawals and transfers

Dear customer,

From 1st Jan 2025, the Bank will implement the following measures for personal banking customers to enhance customer protection: -

1. The Bank only accepts account holders to make withdrawals and transfers in person at branch counters.
2. This control does not apply to third party withdrawals and transfers at branch counters with cheques presented.

If you have any inquiries, please contact our staff. Thank you for your attention, and we apologize for the inconvenience.

Sincerely,

Standard Chartered Bank (Hong Kong) Limited

Nov 2024