



Service Suspension for System Enhancement

Dear Valued Client,

Due to our system enhancement, the banking services listed below will be suspended from [10:00pm HKT on 26 July 2025 \(Saturday\) to 9:30am¹ HKT on 27 July 2025 \(Sunday\)](#). Please make advance arrangements if necessary. If you have any questions, please contact our customer service hotline at (852) 2886 8888. Thank you for your kind attention and we apologise for any inconvenience caused.

Standard Chartered Bank (Hong Kong) Limited
 July 2025

Affected platforms	Affected services
SC Mobile App & Online Banking	<ul style="list-style-type: none"> • Structured Products Trading • Insurance Portfolio Review • myWealth Insights • Customer Investment Profile • Investment Account Application Services • Remote Account Opening Service • Credit Card / Personal Loan Application • Standard Chartered Credit Card Statement Instalment Program/ MANHATTAN's "Anything Goes Instalment" Program/ Standard Chartered Credit Card Instalment Credit Program/ MANHATTAN Credit Cash Instalment Program • 360° Rewards Redemption • Service Requests (including Deposits & Debit Cards Service Requests, Credit Cards Service Requests, Update Profile/Edit Personal Details, Credit Card Disputes, etc.) • Register / Re-register SC Mobile App & Online Banking

Notes:

1. The service suspension period may be extended to [1:30pm](#) if necessary