

press release

Standard Chartered West Kowloon Station Express Banking Centre launches on Sunday

Leveraging Express Rail Link network to meet clients' cross-border financial needs

20 September 2018, Hong Kong – Standard Chartered Bank (Hong Kong) Limited (“Standard Chartered Hong Kong”)’s newly opened West Kowloon Station Express Banking Centre (“The Centre”) will officially start its operations on 23 September. The Centre will provide suitable and convenient banking services for customers who frequently travel between the Mainland and Hong Kong after the Guangzhou-Shenzhen-Hong Kong Express Rail Link starts running on the same day.

The newly opened West Kowloon Station Express Banking Centre is located at Express Rail Link’s Hong Kong West Kowloon Station, which is the only banking services centre at the Arrival Hall. Our customer service specialists will be available in the Centre, providing personalised one-on-one consultation on banking services and products including account opening as well as Digital Teller and ATM to cater to the cross-border financial needs of customers. The Centre also features a cosy and convenient lounge area where customers can enjoy coffee and services such as mobile phone charging and luggage storage services.

Vicky Kong, Head of Retail Banking of Standard Chartered Hong Kong, said: “Standard Chartered has been committed to providing high quality banking services that address the needs of customers. With the Hong Kong section of the Guangzhou-Shenzhen-Hong Kong Express Rail Link and the rapid development of the Greater Bay Area, Hong Kong will be closely connected to many provinces and cities in the Mainland and the interaction between the two jurisdictions will become more frequent. In view of the increasing demand for cross-border financial services, Standard Chartered has set up a new Express Banking Centre at Hong Kong West Kowloon Station of Express Rail Link to provide convenient financial

services to frequent travellers to capture the opportunities of the development in the Greater Bay Area.

To meet the financial needs of customers of the Greater Bay Area, from 24 September, Standard Chartered will launch a new online appointment booking service. Customers can make appointments with Relationship Managers of the 6 designated branches and receive all-round financial services tailor-made to their banking needs. During promotion period, eligible customers who visit our new Centre or Elements branch, will also receive a welcome gift bag and a taxi e-coupon.

Opening hours of West Kowloon Station Express Banking Centre and Digital Teller:

Monday to Friday 9 am to 5 pm

Saturday 9 am to 1 pm (except public holidays)

Photo 1



Our customer service specialists will be available to serve customers with cross-border financial service needs at our newly established West Kowloon Station Express Banking Centre.

Photo 2



Customers can use the QR code to make appointments with their relationship managers online for personalised one-on-one consultation on account opening, insurance, investments and mortgages.

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Standard Chartered

We are a leading international banking group, with a presence in more than 60 of the world's most dynamic markets. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges as well as the Bombay and National Stock Exchanges in India.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

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