

press release

FOR IMMEDIATE RELEASE

19 November 2015

Standard Chartered alerts customers of phishing email on business portal Straight2Bank

Standard Chartered Bank (Hong Kong) Limited (the “Bank”) would like to alert its customers of phishing emails, which falsely claimed that the Bank will change the design of its business portal “Straight2Bank” this weekend.

These emails contain a hyperlink identical to our portal for business clients www.s2b.standardchartered.com, which is embedded with fraudulent links. Customers are strongly advised not to click on the fraudulent link or provide any information through the fraudulent website.

Standard Chartered would like to remind its customers that it will not request customers’ personal information (including user names and passwords) by email. Passwords, such as One-Time passwords, are also never requested by the Bank over the phone. Customers should only log into Standard Chartered Online Banking through the Bank’s website www.sc.com/hk, or <https://s2b.standardchartered.com> for Straight2Bank, and not through hyperlinks embedded in emails or third party websites. They should ensure they are connected to a valid Standard Chartered’s website before keying in any confidential personal data.

If anyone has provided sensitive customer information to the scam concerned, or has conducted any financial transactions through the scam, please report the case to the Police.

The Bank has urged the administrators of the website in question to remove it immediately.

For enquiries, please call the Bank's 24-hour customer service hotline at (852) 2886 8868 (press 2 - 6 - 0).

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For media enquiries please contact:

Joyce Li
Corporate Affairs
Standard Chartered Bank (Hong Kong) Limited
Email: joyce.li@sc.com
Tel: 2820 3841