

press release

For immediate release

SC QR Cash cardless cash withdrawal

*Get your cash instantly with your mobile
Faster and safer*

18 March 2018, Hong Kong – Standard Chartered Bank (Hong Kong) Limited (“Standard Chartered Hong Kong”) presents SC QR Cash cardless cash withdrawal service. Customers can now pre-set cash withdrawal instructions via SC Mobile on their smartphones, then go to any of the Standard Chartered Automatic Teller Machines (ATM) in Hong Kong, scan the QR code prompts on the ATM screen after login to SC Mobile and get cash instantly. Together with the multiple security measures including SMS notification, login verification before cash withdrawal, unique dynamic QR code generated at ATM etc, withdrawing cash at ATM is now even more secured, easier and faster.

Vicky Kong, Head of Retail Banking, Hong Kong, Standard Chartered Bank (Hong Kong) Limited said, “Fintech has changed the way clients use banking services, therefore we have been digitising our banking experience and launched innovative services that blend in technology. SC QR Cash cardless cash withdrawal service is another great example that showcases our efforts in blending technology with banking services seamlessly, bringing a brand new experience to our clients who can enjoy the convenience of a cardless cash withdrawal.”

Vicky Kong added, “We have enriched SC Mobile with a suite of new functions, including SC Pay via Faster Payment System (FPS), Mobile account opening service, Mobile FX and Mobile Insurance services. With the addition of Standard Chartered’s Virtual Assistant – *Stacy* who takes care of questions from clients on banking services and offers, we have truly made personal banking simpler, faster and with a human touch 24x7 around the clock.”

Pre-set instructions via SC Mobile: HKD 10,000 daily limit for cardless withdrawal

SC QR Cash enables a cardless cash withdrawal experience from SC Mobile at the ATM. All clients need to do is to download the latest version of SC Mobile, then they can set up the QR Cash instruction by selecting the account and withdrawal amount. After that they can go to any Standard Chartered ATMs in Hong Kong to get their money instantly by scanning the QR code shown on the ATM screen, without the card and the PIN. SC QR Cash allows cash withdrawal from Savings/Current Deposits Account, Integrated Deposits

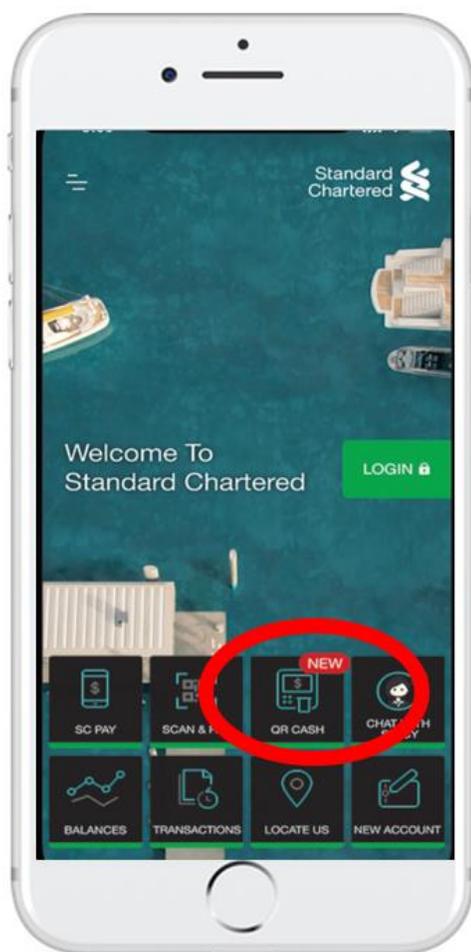
Account and Credit Card Account in HKD or RMB. Daily limit for cardless withdrawal is HKD 10,000 or equivalent in RMB. The last QR Cash instruction will be saved in SC Mobile and the last withdrawal account and amount will be pre-selected for faster access next time.

Cardless withdrawal is secure and fast

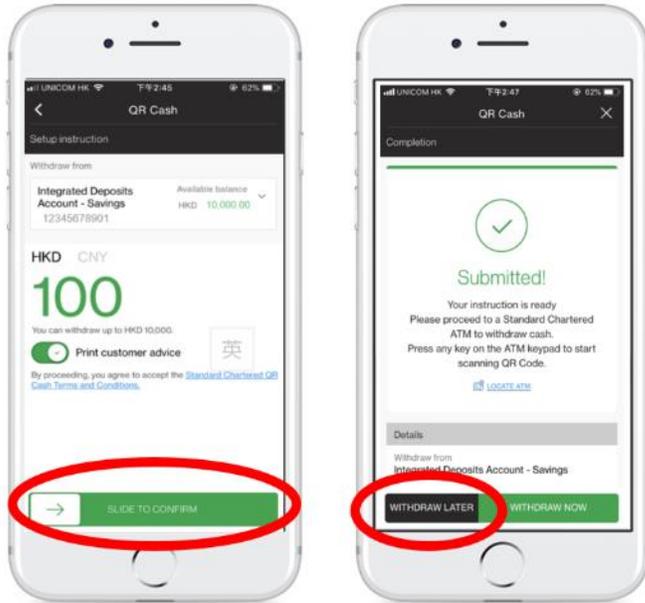
- Before cashing out, the client needs to login to SC Mobile which is protected by the client's user name and password, Touch ID or Face ID. Without successful identity authentication to SC Mobile, no one can withdraw the cash.
- Cardless cash withdrawal lessens the risks of having the PIN leaked to a third party.
- QR Cash instruction is valid for 60 minutes only. Clients need to set up a new instruction when it has expired.
- For each cash withdrawal transaction, a unique QR code will be generated at the ATM once it expires in 20 seconds.
- Clients will also get SMS alerts on their registered mobile number after setting up the QR Cash instruction and when the money is taken out at the ATM successfully.

It only takes a few steps for a cardless cash withdrawal:

- 1) Tap QR Cash on SC Mobile home screen



2) Login and set up instruction



3) Go to Standard Chartered ATM. Press any key of the ATM to start.



4) Login to SC Mobile and select QR Cash. Press "WITHDRAW NOW", then scan the QR code shown on the ATM screen.



5) Get the cash instantly.

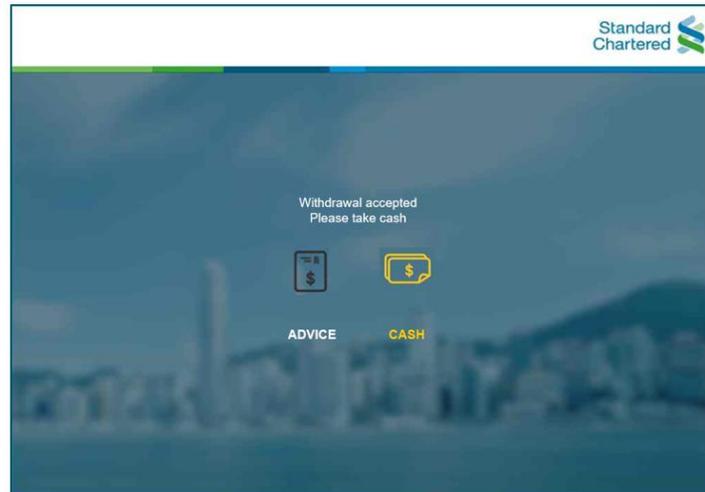
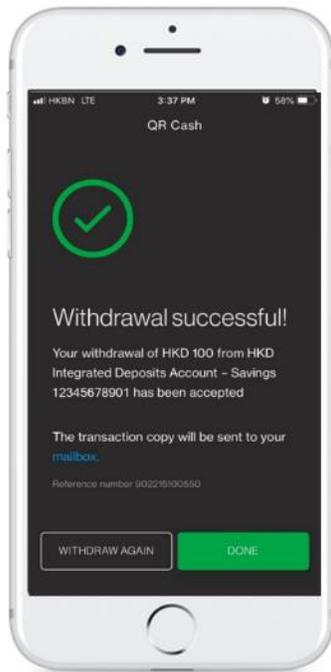


Photo 1

SC QR Cash provides a cardless cash withdrawal experience. Set up the instruction via SC Mobile and go to any Standard Chartered ATM. Then login to SC Mobile and scan the QR code shown on the ATM screen and get the cash instantly.



Photo 2

Clients can set up the QR Cash instruction by selecting the account and withdrawal amount. The instruction is valid for 60 minutes only. Clients need to set up a new instruction when it has expired.



Photo 3

For each cash withdrawal transaction, a unique QR code will be generated at the ATM once it expires in 20 seconds.

ENDS

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Standard Chartered

We are a leading international banking group, with a presence in 60 of the world's most dynamic markets, and serving clients in a further 85. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges as well as the Bombay and National Stock Exchanges in India.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

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