

press release

FOR IMMEDIATE RELEASE

5 March 2018

Standard Chartered alerts customers of fraudulent website

Standard Chartered Bank (Hong Kong) Limited (the “Bank”) would like to alert its customers of a fraudulent link embedded in a phishing email.

On clicking “Activate Online Account” in the email, the user will be directed to a fraudulent website:

<http://190.14.38.23:8443/redirect.secure-forms.com/?id=fr0m61nktfav96h1xapj51guy2kssl6u&url=online.sc>

This fraudulent website purports to be Standard Chartered’s website where the user will be asked to enter personal information. This fraudulent website has been removed. If any customers have provided sensitive information to the fraudulent website concerned, please report the case to the Police.

Standard Chartered would like to remind its customers that it will not request customers’ personal information (including user names and passwords) by email. Passwords, such as One-Time passwords, are also never requested by the Bank over the phone.

Customers should only log into Standard Chartered Online Banking through the Bank’s website www.sc.com/hk and not through hyperlinks embedded in emails or third party websites. They should ensure they are connected to a valid Standard Chartered website before keying in any confidential personal data.

For enquiries, please call the Bank’s 24-hour customer service hotline at (852) 2886 8868 (press 2 - 6 - 0).

- End -

For media enquiries please contact:

Cathy Kwong
Corporate Affairs
Standard Chartered Bank (Hong Kong) Limited
Email: cathy.kwong@sc.com
Tel: 2820 3083