

# press release

For immediate release

## **SC Mobile App unveils new look and new functions**

*Quick view of account balance and transactions history without logging in  
SC Mobile Key authenticates transactions securely and easily*

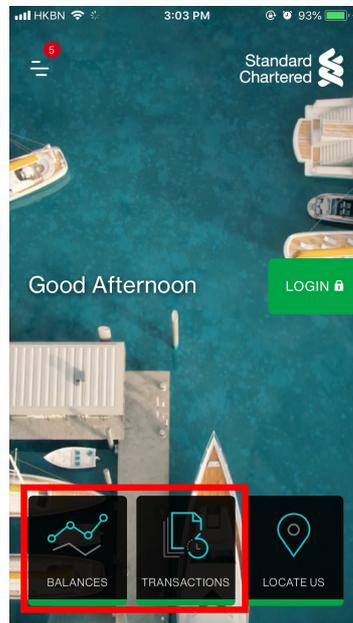
**5 September 2018, Hong Kong** – SC Mobile App, Standard Chartered Bank (Hong Kong) Limited's mobile banking app, is now refreshed with brand new design and functions to enable a simpler, faster and more secure mobile banking experience. On top of a fresh screen design, the new SC Mobile App brings with it enhanced features including *Lite Balances* and *Lite Transactions*, providing a quick view of the client's account balance and transactions records without the hassle of logging in. *SC Mobile Key*, a digital security token is embedded into the SC Mobile App to replace One-Time Password (OTP) via SMS for authenticating high risk transactions and online stock trading. It is also a step-up security measure for online banking login or logging in to SC Mobile App via non-registered devices. Last but not least, clients are now getting instant banking alerts through the *Push Notifications* from the Standard Chartered Notification Hub.

**Vicky Kong, Head of Retail Banking, Standard Chartered Hong Kong**, said, "We are investing in technologies to stay relevant to clients' needs by continuously innovating our products and services to make banking simple, easy and with a human touch. Our efforts in digital innovation have paid off with the inauguration of disruptive services: We are the first bank in Hong Kong to enable access to mobile banking app using fingerprint authentication which has since been extended to facial recognition and the first banking partner of AlipayHK providing account top-up service. In April this year, we also opened our innovation lab, the eXellerator, to explore new technologies and create a better client experience. Empowered with the new features, the SC Mobile App shows our commitment to innovation and being client-centric by bringing a more seamless, secure and user-friendly digital banking experience to our clients."

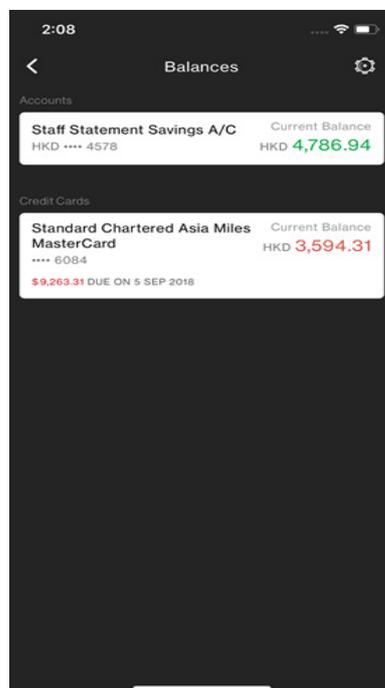
Download the latest version of SC Mobile App to discover the three hot functions:

## 1. Lite Balances and Lite Transactions

Once registration for Lite Balances and Lite Transactions is completed, clients can take a quick glance of their account balances<sup>1</sup> and transactions<sup>2</sup> with device passcode or biometric authentication, without the need to login to the app.



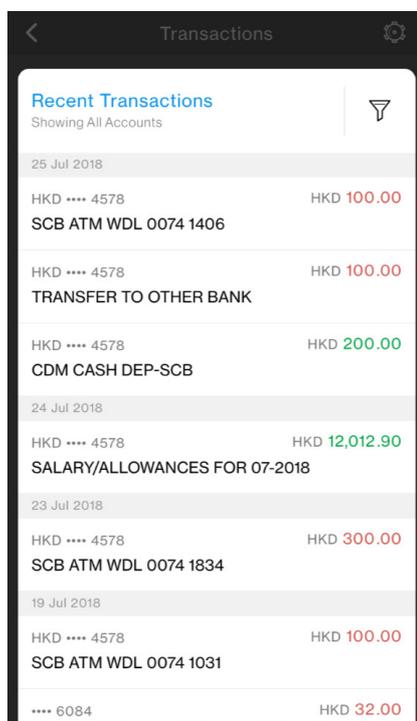
Lite Balances enables clients to view the account balance of the client's self-picked banking accounts.



<sup>1</sup> HKD balances for foreign currency accounts and investment accounts are for reference only. The actual rate will be confirmed upon your request for transaction. Credit card/ Debit Securities/ Unit Trusts account balances and transactions are up to the previous working day. Securities account balances are up to the previous 3 working days.

<sup>2</sup> A maximum of 5 accounts can be enabled.

Lite Transactions provides an overview of the transaction history of current/ saving/ credit card accounts in the last 30 days.



## 2. SC Mobile Key replaces SMS OTP

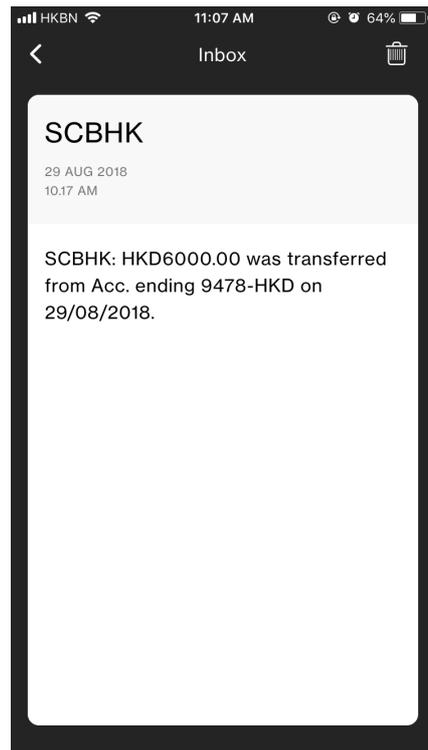
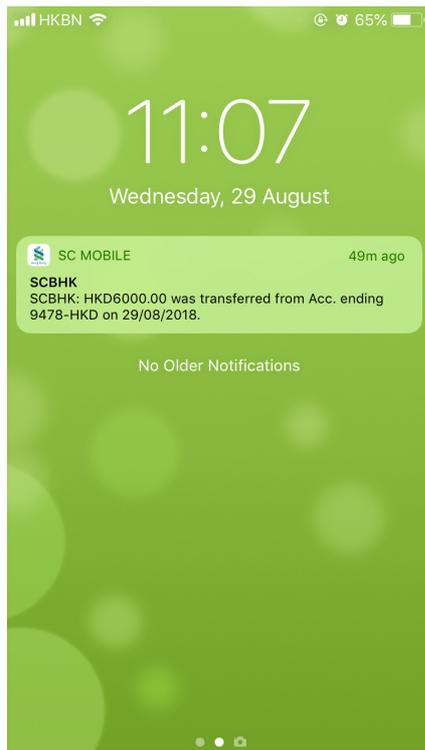
SC Mobile Key, a digital security token integrated with the app, provides enhanced security to authenticate online / mobile banking, online securities trading logins, and high-risk banking transactions without the need for OTP via SMS once it is activated.

With SC Mobile Key, high risk transactions such as adding payee will be verified with the 6-digit PIN set by the client. This is secure, simple and saves clients the effort to use an OTP for the transaction.

\*SC Mobile Key can work even when there is no data connectivity. It can generate offline PIN for client to login or authenticate high risks transactions.

## 3. Standard Chartered Notification Hub

The banking alerts that you could subscribe through "SMS Alerts" at Online Banking will be sent to you via Notification Hub once the Push Notification is enabled in the SC Mobile App. Service alerts cover Bill Payment, Cash Withdrawal, Fund Transfer, account Purchase, Cheque return of banking account(s) and Credit Card payment due date reminder.



For more details, please visit the below websites:

SC Mobile App:

<https://www.sc.com/hk/bank-with-us/app-sc-mobile/>

Standard Chartered Mobile Key:

<https://www.sc.com/hk/bank-with-us/sc-mobile-key/>

\*\*\*ENDS\*\*\*

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## **Standard Chartered**

We are a leading international banking group, with a presence in more than 60 of the world's most dynamic markets. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges as well as the Bombay and National Stock Exchanges in India.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

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