

press release

For Immediate Release

Standard Chartered launches mobile account opening service

Account opening in 8 minutes, saving a trip to the branches

12 December 2018, Hong Kong – Standard Chartered is committed to being client-focused and innovative in all our service offerings. With a view to making banking easier and more convenient with a human touch, Standard Chartered has enhanced its digital capabilities. The recent launch of a mobile account opening service enables clients to open a banking account anytime, anywhere via SC Mobile. In just eight minutes, clients can complete the application without having to go to the branches.

Scan HKID card and take selfie for identity verification

Mobile account opening service digitises the process of identity verification in two steps – Firstly, scan Hong Kong Permanent Identity Card (HKID) from three different angles to validate the security features of the HKID card. Then request the client to take a live selfie for facial recognition to confirm the client is indeed the HKID card holder. While taking the selfie, the client needs to follow the instructions to blink twice to validate that it is not a photo. The client has the option of having voice navigation throughout the entire process.



Step 1: Capture your HKID

Adjust your camera until all the edges of your HKID touch the frame. We will capture your HKID card in 3 different angles.



START CAPTURING HKID



Step 2: Take a Selfie

Hold the camera at eye level and position your face in the frame. Blink when instruction occurs.



START CAPTURING SELFIE

After identity verification is completed, the clients need to input their personal data and choice of banking plans, ATM card design etc. to complete the application. The clients' HKID, selfie and the inputted data will be encrypted and will not be stored on their mobile phone to ensure no data leakage.

As fast as same-day account opening; easy access to FPS and other banking services

Clients will receive an SMS and an email notification about their account opening status as quickly as on the same day, or no later than two working days. Once their account is opened, clients can login to online banking or SC Mobile to conduct transactions such as SC Pay via Faster Payment Service (FPS), transfers, mobile payments and more. Clients will receive their ATM card by post within five to ten working days. Upon receipt, they can set their ATM password via online banking to activate their card.

Through mobile account opening service, clients can open banking accounts and enjoy online banking, mobile banking and ATM services, without having to go to the branches.

New clients earn 2% HKD Promotional Savings Interest Rate

New clients who have successfully opened an Integrated Deposit Account via SC Mobile on or before 28 February 2019 can enjoy 2% p.a. HKD Promotional Savings Interest Rate¹. If they use that account as Bonus Payroll Account for our auto-payroll service, they can enjoy 2% p.a. HKD Promotional Savings Interest Rate for additional 6 months.

For more details of [the service](#) and the [promotional offers](#), please visit sc.com.hk.

Remark:

1. Promotional Savings Interest Rate Period will start from Account Opening Date till 31 March 2019.

- End -

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Standard Chartered

We are a leading international banking group, with a presence in more than 60 of the world's most dynamic markets. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges as well as the Bombay and National Stock Exchanges in India.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

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