FOR IMMEDIATE RELEASE

Standard Chartered alerts customers of phishing email

25 November 2019, Hong Kong – Standard Chartered Bank (Hong Kong) Limited (the "Bank") would like to alert its customers and the public of a case of recent phishing emails impersonating the Standard Chartered Bank official email address ending with sc.com.

Standard Chartered would like to remind the public that the Bank will not request or verify customers' personal information (including user names and passwords) by email. You are advised not to open the attachment or reply to any suspicious emails. If you are uncertain if the email is authentic, please call our Service Hotline to verify. If you are concerned that you may have disclosed sensitive personal information, please report the case to the Police.

For enquiries, please contact the Bank's 24-hour customer service hotline at (852) 2886 8868.

- End -

For media enquiries please contact:

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Standard Chartered

We are a leading international banking group, with a presence in 60 of the world's most dynamic markets, and serving clients in a further 85. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges as well as the Bombay and National Stock Exchanges in India.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

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