



Terms and Conditions for Standard Chartered Cathay Mastercard® Priority Booking for “Prudential presents White Summer Terence Lam 2025 Live at Hong Kong Coliseum” (the “Priority Booking”):

1. Priority Booking is available from 17 June 2025 to 18 June 2025 (both dates inclusive) (the “**Priority Booking Period**”) for the ordering of the tickets (the “**Tickets**”) for Prudential presents White Summer Terence Lam 2025 Live at Hong Kong Coliseum (the “**Concert**”).
2. The Priority Booking shall be made through Cityline (Hong Kong) Limited (the “**Cityline**”) which is available online (priority.cityline.com) from 12 noon on 17 June 2025 to 11:59 p.m. on 18 June 2025, while stocks last.
3. Priority Booking is applicable to cardholders (the “**Cardholders**”) with credit cards issued by Standard Chartered Bank (Hong Kong) Limited (the “**Bank**”), including Standard Chartered Cathay Mastercard, Standard Chartered Cathay Mastercard – Priority Banking, and Standard Chartered Cathay Mastercard – Priority Private (the “**Eligible Card(s)**”). Cardholders are required to settle the payment of the Tickets with the Eligible Card(s).
4. Each Eligible Card may be used to order a maximum of 4 tickets (“**Tickets Order**”).
5. Seats will be allocated randomly and on a first-come-first-served basis and separate seats may be allocated (including allocating single seat) for a Tickets Order. Tickets supply for the Priority Booking is limited and on a first-come-first-served basis.
6. The customer service fee per Ticket purchased is HKD120 (the “**Customer Service Fee**”). Ticket(s) will be mailed by local courier and HKD40 will be charged for each delivery in Hong Kong (the “**Delivery Fee**”). No delivery will be arranged to an address outside Hong Kong.
7. All fees and charges, including the cost of the Tickets purchased and Customer Service Fee (if applicable) (the “**Fees**”), will be charged to the Cardholder’s account instantly after a Tickets Order has been placed. If the Fees cannot be debited successfully, the Tickets Order will be cancelled automatically.
8. Tickets will be sent by local courier to the address provided during ordering 7 calendar days before the Concert. Cardholders who do not receive the Tickets by 13 August 2025, or have lost/damaged/destroyed the Tickets must contact Cityline at cs@cityline.com on or before 15 August 2025 for enquiry. No enquiry or Ticket reissuance will be provided on Saturdays, Sundays and public holidays. Unless otherwise stated, all ordered or issued Tickets cannot be cancelled, refunded and changed nor can they be exchangeable for cash, goods or services.
9. One admission Ticket per person, regardless of age.
10. To ensure authenticity of, and admission to the Concert using, the Tickets purchased by way of Priority Booking, Cardholders shall only purchase Tickets directly through Cityline.
11. The Bank accepts no liability whatsoever for lost Tickets or losses incurred as a result of non-admission of the Concert due to non-compliance of the terms of use of the Tickets or these terms and conditions and that, no lost Tickets will be re-issued.
12. Ticket ordering, delivery, and re-issuance are subject to the terms and conditions of Cityline.
13. If the Concert is cancelled or postponed, the organizer(s) of the Concert (the “**Organizers**”) reserve the right to refund or alter the show date(s). The Organizers will decide and announce the Ticket refund arrangements (if any) in their sole discretion. If there is a refund, an administrative fee may be charged and the Cardholders must return the original Ticket(s), which must not be altered or damaged, in order to be eligible for any refund. If the Ticket(s) returned has been altered or damaged, no refund will be provided. Only face value of the Tickets will be refunded. The Customer Service Fee and Delivery Fee will not be refunded. Any refund and/or alternation of show date(s) shall be subject to the sole discretion of the Organizers.

14. In the case of any change to the Concert, the Organizers reserve the right of the final decision.
15. Cardholders understand and accept that the Bank is not an organizer of the Concert nor is it the supplier of the Tickets or service provider of Priority Booking. The Bank shall bear no liability relating to any aspect of the Concert, Tickets and the service of Priority Booking, including without limitation, their quality, supply, descriptions, any false trade description, misrepresentation, mis-statement, omission, unauthorized representation, unfair trade practices or conduct in connection with the Concert, Tickets and the service of Priority Booking or in making them available by Cityline and the Organizers, their respective employees, officers or agents. Cardholders should contact Cityline directly at cs@cityline.com for any enquiries or complaints about the Priority Booking, services or the Concert.
16. Personal data of Cardholders may be collected by Cityline and the use of such personal data shall be subject to the personal information collection statement of Cityline. The Bank is not involved in any part of such data collection and usage. Please contact Cityline for related details.
17. The Bank reserves the right to alter or terminate the Priority Booking and amend the terms and conditions thereof at any time. In case of disputes, the decision of the Bank shall be final and conclusive.
18. If there is any inconsistency or conflict between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

To borrow or not to borrow? Borrow only if you can repay!

Issued by Standard Chartered Bank (Hong Kong) Limited



渣打國泰 Mastercard® 優先預訂「保誠保險呈獻 White Summer 林家謙演唱會」門票之條款及細則（「優先訂票」）：

1. 優先訂票期為2025年6月17日至6月18日（包括首尾兩天）（「**優先訂票期**」）以訂購「保誠保險呈獻 White Summer 林家謙演唱會」（「**演唱會**」）之門票（「**門票**」）。
2. 優先訂票須於優先訂票期內，經 Cityline (Hong Kong) Limited（「**Cityline**」）提供之網站 (priority.cityline.com) 於2025年6月17日中午12時至2025年6月18日晚上11時59分訂票，售完即止。
3. 優先訂票只適用於持有由渣打銀行（香港）有限公司（「**本行**」）發行之信用卡，包括渣打國泰 Mastercard、渣打國泰 Mastercard – 優先理財及渣打國泰 Mastercard – 優先私人理財（「**合資格信用卡**」）之客戶（「**客戶**」）。客戶須以合資格信用卡簽賬。
4. 每張合資格信用卡最多可訂購4張門票（「**門票訂單**」）。
5. 門票訂單的座位編排將以隨機及按先到先得方式分配，座位或需分開（包括以單數方式分配座位）。優先訂票之門票數量有限，先到先得，售完即止。
6. 訂購每張門票之優先訂票服務費為 HK\$120（「**服務費**」）。門票將以本地速遞形式郵寄至香港境內，並每次收取 HK\$40 郵費。郵寄不適用於香港以外之地址。
7. 訂購一經接納，門票之總值、服務費及郵費（如適用）（總稱為「**費用**」）將即時從合資格信用卡賬戶扣除。如費用未能成功扣減，門票訂單將自動作廢。
8. 所有訂購之門票將於演出前7個曆日以本地速遞形式郵寄至於訂購門票時所提供之通訊地址。如客戶於2025年8月13日或之前仍未收到所訂購之門票，或遺失/損毀門票，客戶須於2025年8月15日或之前，電郵至 cs@cityline.com 查詢。星期六、日及公眾假期恕不接受查詢及補發門票。除非另有指明，所有已訂購或發出之門票均不可取消、退款或更換，亦不可兌換成現金、產品或服務。
9. 不論年齡，每人須手持一票入場。
10. 為確保以優先訂票方式購買的門票的真實性及確保其能入場，持卡人必須直接透過 Cityline 購買門票。
11. 對於因不符合門票使用條款或本條款及細則而導致門票遺失或因未能入場而造成的損失，本行將不會承擔任何責任，並且不會補發遺失的門票。
12. 門票訂購、郵寄及補發須受 Cityline 之相關條款及細則約束。
13. 演唱會如被取消或延遲，是次演唱會之主辦單位（「**主辦單位**」）將保留退款或改期之權利。主辦單位將決定及公佈退還票款之相關安排，並以主辦單位公佈為準。如主辦單位作出退款安排，將有可能收取行政費，票款只會退還予持有完整門票之客戶。如退還的門票上所列明之內容曾被更改、刪減，或門票遭受破壞、污損或殘缺不全，退款將不被安排。退款只包括門票本身之價值，任何手續費及郵費恕不退回。主辦單位保留任何退款及/或更改演出日期之最終決定權。
14. 演唱會如有更改，主辦單位將保留最終決定權。
15. 客戶明白及接納本行並非演唱會主辦單位及演唱會門票或優先訂票服務之提供者。本行對有關演唱會、演唱會門票或優先訂票服務的各方面均毋須負上任何責任，包括但不只限於其質素、供應量、說明、任何虛假商品說明、不實的陳述、誤導、遺漏、未經授權的陳述、有關 Cityline 及主辦單位、其員工或其供應商提供的不公平交易行為或與演唱會、演唱會門票及優先訂票服務有關的行為。如對此優先訂票、服務或演唱會有何查詢或投訴，請電郵至 cs@cityline.com 直接聯絡 Cityline。
16. 客戶之個人資料或由 Cityline 收集，有關個人資料之使用須受 Cityline 之個人資料收集聲明所約束。本行並不涉及此等資料收集及使用之任何部分。有關詳情，請向 Cityline 查詢。
17. 本行保留隨時更改或終止優先訂票及修訂條款及細則之權利。如有任何爭議，本行將保留最終決定權。
18. 中英文版本之內容如有歧義，概以英文版本為準。

借定唔借？還得到先好借！

由渣打銀行（香港）有限公司刊發

